

SPA & Rooftop Pool Etiquette

General Information

- Please note that the use of our SPA and pool area is at your own risk.
- To avoid injuries, we kindly ask you not to use glasses, glass bottles, cans or any other breakable or dangerous objects throughout the SPA and pool areas.
- For your own health and to maintain hygiene standards, we recommend wearing slippers in all wet areas. Please be aware that floors may become slippery when wet.
- The SPA and pool area are places of relaxation and tranquillity. We therefore kindly ask you to keep conversations at an appropriate volume and show consideration for other guests.
- Please refrain from using mobile devices, loud music or phone calls in the SPA, relaxation and pool areas whenever possible.
- Reserving sun loungers is not permitted. Please always use a towel as an underlay.
- Smoking is strictly prohibited throughout the SPA area. Designated smoking areas and ashtrays are available in the Roof Garden.
- Food and beverages may not be brought into the pool or wet areas.
- Should you have any questions or emergencies, our team will be happy to assist you at any time.

Hygiene

- Please shower and cleanse your body before using the pool, saunas or steam bath.
- For hygienic and health reasons, the use of saunas and the steam bath is only permitted without swimwear.
- Please always use a towel on all seating and lying surfaces in the saunas that come into contact with your skin.
- The use of personal scrubs, sauna infusions or beauty treatments is not permitted.
- Shaving, hair colouring, manicures or pedicures are not allowed in the SPA area.

Rooftop Pool

- The rooftop pool is open daily from 8:00 am to 9:00 pm.
- Please shower and cleanse your body before using the pool.
- The use of the pool is only permitted in appropriate swimwear.
- Use of the pool is at your own risk.
- The pool is intended for experienced swimmers. Non-swimmers may only use the pool when accompanied and supervised at all times by a responsible adult.
- Diving or jumping from the pool edge is strictly prohibited for safety reasons.
- Running and excessive noise or behaviour in the pool area are not permitted, as wet floors may be slippery.
- Please show consideration for other bathers and hotel guests and help maintain a calm and pleasant atmosphere.
- Glass bottles, drinking glasses and other breakable objects are not permitted in the pool area.

Sauna

- Please note that temperatures inside the saunas may reach up to 110 °C (230 °F).
- Touching the sauna heaters is strictly prohibited due to the risk of burns.
- A sauna session should not exceed 15 minutes. Beginners are advised to start with shorter sessions on the lower benches.
- If you feel dizzy or unwell, please leave the sauna immediately and inform our team.

Fitness Area

- For safety reasons, fitness equipment may only be used while wearing appropriate sportswear and footwear.
- Please always use a towel on the fitness equipment.
- We kindly ask you to use the provided disinfectant after using the equipment.
- The fitness area may only be used by guests aged 16 years and older.

Health & Safety

- Emergency buttons are located throughout the SPA area. Please use them only in case of emergency.
- Guests with contagious illnesses or open wounds are not permitted to use the SPA and pool facilities.
- If you suffer from health conditions such as high blood pressure or circulatory problems, please consult your doctor before using the sauna.
- After each sauna session, we recommend sufficient rest and hydration.

Kids & Teenagers

Dear Families,

We are delighted to welcome you and your children to our rooftop pool. Please note that parents or guardians are responsible for supervising their children at all times.

- Children up to and including the age of 12 may only use the pool area when accompanied by a parent or legal guardian.
- The relaxation areas and saunas are reserved exclusively for guests aged 16 years and older.
- For safety reasons, diving, jumping from the pool edge and running in the pool area are prohibited.
- For hygiene reasons, babies and toddlers are required to wear swim nappies.
- Children aged 3 years and older are required to wear appropriate swimwear. Children's bathrobes and slippers are available upon request from our team.
- We kindly ask families to be considerate of other guests by maintaining an appropriate noise level, particularly in the relaxation and pool areas.